



Hello,

We are looking forward to seeing you for your upcoming appointment and ask that you review the following protocols prior to arrival.

First and foremost, our team would like to thank all of our patients for their understanding, compassion and confidence during this difficult time. We want you to know that we are taking this pandemic very seriously and will continue to provide nothing but the best care to you and your family members. We have several new precautions in place to ensure everyone's safety.

Once you arrive in our parking lot for your appointment, please remain in your vehicle and text your_name to (587)591-2327. We will check you in and message you when our team is ready for you.

(If we have not replied within 10 minutes please call the main office line at 780-459-5327).

- An Alberta Dental Association's patient screening/consent form will be given to you upon your arrival. It must be filled out and signed by parent/ guardian prior to the appointment. If parent/guardian will not be coming into the office or if you prefer to print and fill out in advance please see our webpage.

- We are currently limiting the use of our waiting room /reception desk as per the Alberta Health Services patient flow recommendations.
 - All individuals entering the office will be required to wear a mask (please bring your own if you are able).
 - You will be required to wash or sanitize your hands when entering and leaving the office.
 - It is preferred that *only patients* come into the office. If you must accompany your child, please limit to one parent or guardian. We are requesting that siblings do not enter the office if at all possible.
 - Patient and accompanying guardian will have their temperature taken and will be asked to complete the screening/consent questions.
 - We recommend that you brush and floss at home prior to your appointment because the in-office brushing sinks are not available.
 - Please use the restroom at home prior to your appointment if possible, as we are discouraging the use of our public washroom.
 - Please practice *social distancing* in the office. Keep 6 feet (2 meters) away from other people, especially while going to and from treatment chairs.
 - An assistant will give you a Hydrogen Peroxide mouth rinse right before your treatment.

- Our assistants will be taking extra precautions as recommended by the Alberta Dental Association and wearing the recommended PPE. THIS MAY RESULT IN LONGER WAIT TIMES THAN NORMAL, we appreciate your patience.

- Please call our reception at (780)459-5327 to schedule your next appointment, if you require any paperwork, need to make a payment, update payment information or if you have any additional questions.

THANK YOU FOR YOUR UNDERSTANDING...WE ARE ALL IN THIS TOGETHER 😊